

# The National Care Standards are changing

The Care Inspectorate and Healthcare Improvement Scotland are leading the development of Scotland's new National Care Standards. These will be developed with people who use services, providers and other interested parties, and the overarching Principles will apply across all health and social care services. Later, there will more detailed standards, both general and specialist, which will apply to specific sectors and services.

We all want high-quality services which provide high-quality, compassionate care for everyone. Until 10 December 2015, we will consult on these draft overarching principles, which will apply to all care services, hospitals, independent healthcare, NHS surgeries, social work provision, early learning and childcare, and many more.

**The draft Principles are that everyone has the right to:**

- **be respected**
- **compassion**
- **be included**
- **be treated fairly**
- **a responsive service**
- **be safe**
- **personal wellbeing**

After the consultation has finished and people's views considered, the final principles will be rolled out from April 2016.

We will then draft the new, more detailed standards and consult on them. We anticipate that the new detailed National Care Standards will be rolled out from 2017 and will form the basis for scrutiny after that.

## Your views matter

Help us to develop the principles and the new National Care Standards and shape the future of health and social care in Scotland. Take part in our consultation at:

[www.newcarestandards.scot](http://www.newcarestandards.scot)

**NATIONAL CARE  
STANDARDS**



**REVIEW**

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STANDARDS**



**REVIEW**

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