



Building momentum

It has been a busy couple of months since the overarching principles came into effect, in April. The five principles will help shape the development of the new National Care Standards and apply to all health and social care services in Scotland. The principles will help services, commissioners and scrutiny bodies in planning and designing services.

The new standards will help people across Scotland to receive high standards of support and care, which are delivered in a way which reflects their own personal needs and circumstances.

The Development Group has held a number of workshops and focus groups with a range of stakeholders. This work supports the development of general and specialist standards, both of which are aligned to the principles. The standards will be illustrated throughout by personal stories of how people and their families, in a range of settings, experience care and support.

General standards will apply to all people who use care services and cover all types of care settings. They are currently being drafted by the Development Group. The following headings are being used for these initial drafts to help thinking and make sure there is a person-centred approach:

- I experience high quality support and care
- I am at the heart of decisions about my support and care
- I am confident in the people who support and care for me
- I am confident in the organisation
- I am part of the community
- I am in the right place.

Specialist standards will apply to particular needs and care settings, perhaps, for example, in early years and agency services. They are currently being drafted by the Development Group.

Autumn 2016 consultation in the build-up to going live

Over the summer months, we will continue to engage with our stakeholders as part of our standards development process.

The draft general and specialist standards will be published in the autumn and this will be followed by a formal 12-week consultation period.

The standards will be used by all services regulated by the Care Inspectorate and Healthcare Improvement Scotland and further discussions will continue to take place on the applicability of the standards with regard to other services.

The final standards will be rolled out and implemented from April 2017 and used in inspections thereafter. The Care Inspectorate and Healthcare Improvement Scotland will use them to inform their current reviews of inspection methodology.

For more information

To support our work we have developed a number of communication materials, including a handy pocket guide. We have also launched two short films, the first features the views of people who use services and the second provides an update on our work.

To access all these materials and for more information about the review of the National Care Standards, please visit www.newcarestandards.scot

Timetable for roll-out of the National Care Standards

