



### Where are we now

Work has continued apace over the last few months in redeveloping the National Care Standards. Having established five overarching principles earlier this year, we have spent the last few months developing the draft new standards which will sit beneath them.

We have even reviewed how we refer to the National Care Standards to better reflect where they will apply. The consultation asks for people's views on what the standards should be called in the longer-term, meanwhile for the purposes of the consultation, they will be known as the new 'National Health and Social Care Standards'.

The new standards represent a significant development for people in Scotland. They comprehensively set out what care and support should actually look and feel like for people every time they use health and social care services. For people familiar with the 2002 standards, the new standards will look and feel very different. They have moved away from particular settings or registration categories, are much more outcome-focused with less emphasis on provider inputs, and much more person-centred so that people's care experiences are at the heart of a common understanding of quality.

We are delighted to say that the new standards are now ready for public consultation.

### Consulting with the public

Week commencing 24 October will mark the launch of the Scottish Government's public consultation on the new standards. This will be a further opportunity to engage with people who use, provide and work in health and social care services.

Over the 12-week consultation period, the people of Scotland will have the opportunity to comment on and help shape the final standards. Ultimately, it is an opportunity to help ensure that the standards support people to receive the same high standards of care across the country, delivered in a way which reflects their own personal needs and circumstances.

As part of the consultation, we will be carrying out a series of engagement events across the country to help people understand how the standards have been developed and what they will actually mean for people who use care and support services. We will also be launching a series of short films to help explain what the standards will mean for people and we will run a social media campaign to encourage as many people as possible to participate in the consultation. Your support in promoting the consultation will be greatly appreciated.

For more information on the consultation and regular updates about the review of the National Care Standards, please visit [www.newcarestandards.scot](http://www.newcarestandards.scot)