

Health and Social Care Standards

Bridging the new Standards with practice

Over the past year, Iriss has been working with the Health and Social Care Standards Implementation Team and the Care Inspectorate to develop a project that will help build an evidence base to bridge the new standards with practice, in a variety of settings. The first stage of the project's development focuses on working with care at home services for older people.

To support this approach, in 2017 Iriss put a call-out to the sector to recruit project partners from local authorities, who could assist us to organise action learning groups with local stakeholders and service providers. Following this call-out, two partners - East Renfrewshire HSCP and Perth and Kinross Council - were chosen as they showed a commitment to exploring what it means to experience compassion and human rights in professional care relationships, and an ability to recruit organisations who work in care at home settings with older people in their locality.

Partnership meetings

Throughout 2018, a set of partnership meetings have been set up in each locality, bringing together a cross-section of service providers, commissioners, healthcare services and local authorities. These meetings give the groups an opportunity to work collaboratively, exploring the standards and their services from a human rights perspective. The Care Inspectorate also have an input at the meetings, providing participants with an insight into the inspection framework and methodology. Further information about these sessions can be seen here: <https://bit.ly/2MPWJR4>.

By the end of this project in March 2019, each group will have contributed to the shaping of a collective evidence base that will aim to provide the sector with tangible and practical resources, reflective of our shared learning and the needs of the sector.

A summary of the learning taken from these sessions can be found below.

<http://www.newcarestandards.scot/wp-content/uploads/2018/09/Learning-summary.pdf>

Share your knowledge

Partnership working is a fundamental part of this project, and we are keen to engage with the wider health and social care sector. If you or your organisation are currently working to integrate the Standards and would be willing to share your knowledge and experience, please contact us here: <https://bit.ly/2M8az4g>. For further information, please contact Ali Jones, Project Manager, Iriss on ali.jones@iriss.org.uk.